



C&D Foods Group Food Safety & Quality Policy

'Our Customers are our priority'

Our policy is to protect the integrity of our customers brand by ensuring products are manufactured and serviced to meet all relevant food safety and legal obligations. We recognise our responsibility throughout all aspects of our operation to satisfy our customer requirements and policies.

At C & D Foods, we believe the quality of our products and service reflects the quality of our Management, Staff and Suppliers. Food Safety is achieved through the effective implementation and management of our Food Safety and Quality Management System which is based on Codex Alimentarius HACCP Principles. Every part of our process from sourcing of raw materials to our final consumer is embedded in our processes and practices with stringent controls throughout the entire supply chain.

It is our belief that the ongoing development of quality products and a first class service will be the cornerstone of our success and we continuously strive to achieve excellence in all aspects of our operation. It is the objective of C & D Foods to be the preferred supplier in the marketplace through our commitment to meet and exceed customer expectations.

We are committed to develop an effective and committed team dedicated to maintaining the highest Food Safety and Quality operational standards through continuous improvement and the nurturing of a Strong Food Safety Culture. This in turn will develop progressive working conditions, opportunities for personal development and advancement with fair and just reward.

Senior management are committed to producing safe, legal, authentic products and achieving best in class quality standards by providing human and financial resources required through investment in people, processes and equipment throughout our business. There is a commitment from senior management to communicate the requirements to all staff within the business and support with training to ensure our objectives are realised.

Our Vision is to be the No.1 Pet food Company to work WITH

We Lead: in quality, value and customer service

We Invest: in our people, in our facility and our products

We Innovate: by developing products that resonate with changing consumer and market needs

We Care: by embracing sustainable practices and acting with integrity

We Evolve: By taking a lean approach, reducing costs and increasing efficiencies

Colm Dore
Group Managing Director

Site General Manager

7th December 2020